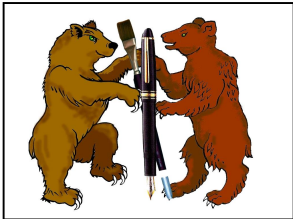


This Family Support Service is available for families whose children attend school within the

Congleton Education Community Partnership



Together Everybody Achieves More

or

Holmes Chapel and District  
Community Partnership



For more information about how we can support you and your family please contact:

**Amber-Lee Bailey**  
Family Support Worker

**VISYON**  
Fellowship house  
Park Road, Congleton  
CW12 1DP

07955 082469 / 01260 290000  
[amberlee@visyon.org.uk](mailto:amberlee@visyon.org.uk)



A quick guide about  
what we do  
& how we can  
support your  
family and YOU!

# What we offer

The Family Support Service at **VISYON** provides you with a friendly face who will visit you and your family in your home, at school or in the community.

We can offer you hands on support, information, advice, guidance, emotional support and a general helping hand with all sorts of issues that affect family life such as:

**Behavioural issues including routines & boundaries**

**Financial management**

**ie budgeting, benefit entitlement**

**Legal issues such as divorce / separation, housing, child custody arrangements**

**Parenting support**

**Confidence-building**

**(for both parent / carer & children)**

**Support to access other services**

**ie counselling, play therapy, specialist support for those on the autistic spectrum**

**...and much more!**

# What you can expect

Our Family Support Worker works in partnership with you and your family to provide you with a unique package of support.

We promise that:

**You will be treated with respect and you will be listened to**

**You will be included in all decision making and information will only be shared with your consent**

We hope that as a result:

**You feel more confident with day to day challenges as a parent/carer**

**Your child/children will feel happier and more confident**

**Family relationships will be strengthened**

**You are better informed about services and agencies that can help you as a family**

# Next Steps

Being a parent / carer is the hardest job any of us have to do and you don't get an instruction manual!

If you feel that this service would be of benefit to you and your family you can:

**Talk to school and ask them to make the referral on your behalf**

**or**

**Contact Amber-Lee Bailey at**

**VISYON directly using the contact information on the back of this leaflet**

**Remember that by seeking help you are not admitting that you can't cope & you are not showing weakness—**

**you are taking the first step in gaining the support you are entitled to and getting your family back on track!!**